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Ready or Not...You're an EMS Leader! What now?

Many times; EMS professionals are thrust into the role of EMS leader without really knowing what to expect. This presentation discusses what leaders must know to be successful in this new role.

Dr. Frank Mineo has been involved in EMS and emergency services for more than 30 years, serving in the volunteer, commercial, hospital, municipal third- service and fire-based EMS sectors; as a provider, educator, and leader. As a member of the New York City Fire Department/EMS Bureau, Frank retired as a Deputy Chief in 1999 having served in a number of operational, educational and administrative units. Since that time, he has worked at a Level 1 Trauma Center in NYC as an Administrative Director of EMS/Emergency Services; and as Director of Safety and Emergency Management. Frank currently provides safety and emergency management oversight for a healthcare system in the lower Hudson Valley of New York.

Concurrent with his other responsibilities, Frank has continued his involvement in emergency services operations and leadership education as the Paramedic Program Director for the Borough of Manhattan Community College in downtown NYC, and as a Program Coordinator/Certified Instructor Coordinator for New York State. He is a faculty member for the University of Phoenix, the University of Richmond, and the New York Medical College; teaching courses in emergency management, homeland security, and safety.

Frank earned a Doctor of Philosophy degree in Organization and Management from Capella University in 2009, a Masters in Public Administration from Baruch College: City University of New York in 1992, and is board certified as a Fellow of the American College of Healthcare Executives. Frank has authored a dissertation on the topic of emergency services leadership, and co-authored/contributed to several peerreviewed published articles specific to EMS; in addition to being a nationally recognized speaker on EMS leadership. He is a member of several regional and national EMS/EM related organizations; and currently serves on the Board of the International Association of Emergency Medical Services Chiefs.

After attending this session, the learner will be able to:

- 1. Understand the difference between leading and managing
- 2. Realize that being a good practitioner does not automatically make one a good leader
- 3. Recall that leadership is all about the people one is asked to lead

Outline:

Management defined
Leadership defined
Different types of leaders-which one are you
Education vs. Experience; or both
Skills vs. competencies; or both
Understanding people
Power
Teamwork
Learning, learning and more learning
You are a leader!