If I were EMS King for a day, what would I do?

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Outcome Solutions
Presentation Objectives:

- Discuss what would make EMS more enjoyable and create recommendations to achieve this
- Share ideas
I wouldn’t have conferences start at 8am
I’d make everyone understands Customer Service
I’d say “Don’t complain – Adopt”

- SNF
- ED
- Other agencies
- New guy / mentoring
I would make it illegal to eat our young
I’d make this a Profession

- Common sense
- Education
- Salary
- Career path
- Mentoring
- Psych test
- PAT
- Spell check
I’d make you clean up after yourself -
Your mother doesn’t work here
I’d make listening a required skill

- ED staff
- BLS
- ALS
- Dispatchers
- Leaders
I’d train Leaders

- Caring
- Knowledgeable
- Attitude
- Aptitude
- Qualifications
I’d make everyone understand everyone else’s job

NOT SURE IF DISPATCH HATES ME OR

IF I'M REALLY THE CLOSEST UNIT
I’d fix the Facilities

- SNFs - actually skilled
- Paperwork ready
- Urine - Urout
- ED turn over
I’d have EMS Stations

- Beds / sleep hygiene
- Heart Healthy tones
- Meal breaks
- Like swimming – no calls for 30 mins after eating
I’d have real Education

CME vs same education
Evidenced based
I’d have a Career ladder
I’d have really cool Technology

- Pain meters
- Wireless monitors
- Glucometers: Red / green
- Pulse Ox: O2 / No O2
- Electronic transfer of data
- Eliminate redundancy
I’d have Pts come with instructions

- Vial of life stuff
- Understand their medical conditions
- Documents
- Call for real stuff
I'd make people be safe: even if it hurts them

- Driving
- Violence
- Visibility
- Know how to use equipment
- No lift laws
I’d have one EMS identity

ITS A FREAKIN’ HIGH TECH MOBILE
INTEGRATED PUBLIC SAFETY COMMUNITY
HEALTH TRANSPORT UNIT!!!
I’d make sure EMS was Clinically Oriented

- Evidenced based medicine
- EMS-driven Research
- Clinical drives Ops
- Bigger fonts on med vials
Think once before you act, twice before you speak, and three times before you post on Facebook.
Just some whimsical stuff I’d do

- Pt’s > 300lbs have to live on the first floor
- Elevators that fit stretchers
- No calls except emergencies after 11pm
The #1 thing I’d do if I were King
All EDs stocked with proper food for EMS
If **YOU** were King for a day, what would **YOU** do?
Thank You

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