Congratulations! You’ve been promoted to supervisor…now what? Any experienced supervisor/leader will tell you that it takes years to learn the art of leadership and supervision. But first, you need the skills to survive! This acclaimed workshop has been presented to emergency services providers across the country and at many national conferences such as EMS Today and EMS World. This is a powerful-interactive workshop intended to ease the sometimes painful transition to leadership. Using “real world” experience and highly interactive case studies, this is 16 hours of training for “boots on the ground” supervisors that you can’t afford to miss...

Day #1 - 8am-5pm
- The evolution from “buddy to boss”
- Followership to Leadership
- Leadership and the “front line” supervisor
- Communication and conflict resolution
- Understanding “millennials” and generational differences
- Ethical issues for Supervisors

Day #2 - 8am 5pm
- Understanding performance issues
- Just culture in Emergency Services
- Organizational factors in performance
- Non-destructive corrective action

Course Tuition is $250.00

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