Congratulations! You’ve been promoted to officer or supervisor…now what? Any experienced supervisor/officer will tell you that it takes years to learn the art of leading people. But first, you will need some skills to shorten your learning curve and survive! This acclaimed workshop has been presented to fire and EMS providers across the country and at many national conferences such as EMS Today and EMS World. It’s a powerful and interactive program intended to ease the sometimes painful transition to leadership. Using “real world” experience and highly interactive case studies, this 16 hours of training for “boots on the ground” leaders that you can’t afford to miss...

Day #1 - Becoming an Effective Leader
- Evolving from “follower to leader”
- Common pitfalls
- Responsibilities of the “front line” leader
- Communication and conflict resolution
- Understanding personalities and generational differences

Day #2 - Ethics, Coaching and Improving Performance
- Ethical issues in leadership
- Coaching and improving performance
- Understanding and using a Just Culture framework
- Non-destructive corrective action

Tuition is $300
Register on Eventbrite

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